COMPANY PROFILE

... specialize in
Soft skills & Technical courses,
Training & Development,
& Consultancy Services

CERTIFICATION PARTNER

APPROVED TRAINING PROVIDER — PSMB
CORPORATE PROFILE

iTrainingExpert.com is a Corporate Training & Consulting company since 1999. We specialize in Training and Human Capital Development, for both management and technical skills. In addition to the extensive industrial experience in human resources management, we have a pool of experts in our faculty specializing in specific areas that serve organizations of numerous industries.

We work together with companies as smart partnership in providing hands-on solutions to help solve day to day business challenges by developing their human capital, building their brands, advertising their image and marketing their products - all with the help and guidance of our multi-faceted organization.

We believe in a comprehensive approach - becoming a part of our client's business and knowing as much about their operations and challenges as possible. We want to support you in meeting your needs and most importantly achieving your goals in improving bottom line results and to sustain the competitive advantage.

VISION
We envision in DELIVERING SUSTAINABLE HUMAN CAPITAL FOR THE FUTURE

MISSION
Our mission is to design and deliver high impact development programs and a wide range of consultancy services that produce outstanding human performance in your organizations.

GUIDING PHILOSOPHY
We are committed to create a strong and continuous improvement in human capital performance with your organization.

We create a smart partnership with you to fully understand your unique business strategy, goals, needs, objectives and culture. Following that, your needs will be studied and a tailor-made program will be designed for your organization. The core aims of the training is to build and sustain the skills and behaviours that are essential to your business successes

OUR COMMITMENT TO YOU
To achieve your desired results, our development effort extends beyond the training room. We work in partnership with you to:

• understand your business and development needs
• design development initiatives and deliver high impact training interventions
• develop and implement powerful reinforcement programmes
• track and measure for continuous improvement and sustainability
EXPERTISE

We offer training and learning lab that are tailored to provide solutions to help increase the productivity, performance and profitability of the manufacturing, transport, banking, trading, hospitality, oil & gas, insurance, banking, property and services related businesses and organizations.

We believe in customizing and developing specific solutions through a collaborative process designed to identify a client’s needs, requirements and objectives.

The unique approach combined with the strong faculty of experts, competent trainers, multi-lingual facilitators puts our lab in the position to spur the progress of establishment.

Our business focuses on 5 key areas:

- BUSINESS RE-ENGINEERING & PROCESS IMPROVEMENT
- TRAINING & DEVELOPMENT
- PRODUCTIVITY
- CONSULTING
- RESEARCH & ASSESSMENT

Through years of experience working with different industries, we truly understand the current companies’ training needs. Companies no longer needed a theory-based training but a practical training with applicable knowledge.

It is with this in mind that we incorporate to improve the current trend in the industrial training sector. iTrainingExpert.com is a catalyst for attaching the missing linkage between the knowledge learned, and the practical work applications, with the ultimate goal of providing a long-term SOLUTION to the company.

We listen to understand your issues and business objectives. We work together with you to equip your people with necessary skills, providing them with the right tools to achieve important skills to have the competitive edge.

We believe that training does not stop at preaching in front of a whiteboard. We stress on hands on application, real LIVE experiences and FRONT end technology.

Each consultant is matched to the requirement of the client. They are specialist in their own field who have substantial experience and are able to share gems. We bring to you the front end of technology right in the heart of your company, empowering your staff with global industrial knowledge and current practices.

We are a Solution-Driven organisation with customized program dedicated to the essence of training and development. Give us a call today! Our specialized team of consultants will come to your doorstep and listen to your needs and come up with the best human development and training programs, coaching and consultancy for YOU.
TRAINING DIRECTORY

SENIOR MANAGEMENT & MANAGERS

MANAGEMENT & BUSINESS STRATEGY FOR LEADERS
A myriad of business, management & strategy courses needed by CEO, Directors, Departmental Heads

- STRATEGIC EXECUTION
- CHANGE MANAGEMENT
- SUCCESS PLANNING & DEVELOPMENT TALENT AS BUSINESS ENTREPRENEURS & LEADERS
- EFFECTIVE PROJECT MANAGEMENT
- LEADERSHIP FOR HIGH PERFORMANCE
- BUSINESS STRATEGY WORKSHOP FOR SENIOR MANAGEMENT
- TRANSFORMATIONAL LEADERSHIP DURING CHALLENGING TIMES
- 7 LEADERSHIP SKILLS FOR EFFECTIVE MANAGERS

SALES & MARKETING, PROBLEM-SOLVING

- CONSULTATIVE SELLING
- SELLING COMMUNICATION
- RELATIONSHIP SELLING & ATTITUDE
- HANDLING DIFFICULT CUSTOMERS
- CREATIVE MARKETING STRATEGIES
- PROBLEM SOLVING & DECISION MAKING
- CUSTOMER RELATIONSHIP MANAGEMENT
- HANDLING COMPLAINTS AND SERVICES RECOVERY
- POWER NEGOTIATION
- CREATIVE THINKING AND PROBLEM SOLVING
- BRANDING & PRODUCT MANAGEMENT
- FUNDAMENTALS OF MARKETING & MARKETING STRATEGY

EXPERIENTIAL TEAMBUILDING
Motivate, Move Up and Mould Your Team for Continuous Improvement in teamwork, communication and Productivity

- MANAGEMENT RETREATS
- TEAM BUILDING COURSE
- STRATEGIC WARGAME - LEADING CHANGE
- CONFLICT MANAGEMENT

COMMUNICATION & WRITING
Effective Business Writing & Communication programs for Busy Managers based on your specific needs - offered in English & Chinese

- ADVANCED BUSINESS WRITING & PRESENTATION SKILLS
- BETTER GRAMMAR FOR LETTER-WRITING & COMMUNICATION
- TRAIN-THE-TRAINER
- BUSINESS MANDARIN

FINANCE

- DEBT RECOVERY
- FINANCIAL ANALYSIS & FINANCIAL MODELLING
- LEGAL DOCUMENT & CONTRACT LAW
- FINANCE FOR NON FINANCE MANAGERS
- CORPORATE PLANNING & CORPORATE FINANCIAL SKILLS
HUMAN RESOURCES CONSULTATION
We offer consultation to EMPLOYER’S OBLIGATIONS under Employment Act 1955 & Industrial Relations Act, 1967, etc. We can further assist you in conducting and determining possible recommendations on what your IMMEDIATE ACTIONS to be taken and your future compliance and obligations in accordance with the relevant laws.

- EFFECTIVE HUMAN RESOURCES MANAGEMENT
- ALIGNING PEOPLE, PROCESSES & TECHNOLOGY
- RECRUITING, TRAINING, DEVELOPING & RETAINING TALENTS
- PERFORMANCE APPRAISAL & KEY PERFORMANCE INDICATORS
- DEVELOPING GRADUATES AS BUSINESS LEADERS & ENTREPRENEURS
- EFFECTIVE COACHING, COUNSELLING AND MENTORING FOR SUCCESS
- IDENTIFYING OPERATIONAL TRAINING NEEDS ANALYSIS
- HOW TO CARRY OUT DISCIPLINARY ACTION, DOMESTIC INQUIRY AND HANDLING MISCONDUCT
- DESIGNING, APPRAISING AND MANAGING EMPLOYEE PERFORMANCE EXCELLENCE
- PREVENTING & ERADICATING SEXUAL HARASSMENT IN WORKPLACE
- MEASURING RETURN ON INVESTMENT (ROI) IN TRAINING
- THE MANY ROLES OF AN EFFECTIVE HR ASSISTANT
- SOCSO ACT 1969, EPF RULES & INCOME TAX
- LAW ON TERMINATION OF EMPLOYMENT
- ADVANCED PAYROLL ADMINISTRATION
- HRM FOR NON HR MANAGERS
- LABOUR AUDITING

LANGUAGE & WRITING
Effective Business Writing & Communication programs for Busy Managers and Executives based on your specific needs- offered in English, Malay & Chinese

- ENGLISH FOR FRONTLINERS
- TECHNICAL REPORT WRITING
- IMPROVING GRAMMAR AND SPOKEN ENGLISH
- EFFECTIVE BUSINESS WRITING FOR WORKPLACE
- ENGLISH FOR PRESENTATION/ SPEAK WITH CONFIDENCE
- BUSINESS MANDARIN FOR BUSY MANAGERS (BEGINNERS-ADVANCED)
- BUSINESS PLAN & PROPOSAL WRITING WORKSHOP

COMMUNICATION
- HYPNOTIC WRITING FOR SALES & ADVERTISING
- CREATIVE MEDIA & PR WRITING
- TELEPHONE COURTESY AND TELEMARKETING
- CORPORATE GROOMING, ETIQUETTE & FINE DINING

MOTIVATION & TEAMBUILDING
- POSITIVE MENTAL ATTITUDE AT WORKPLACE
- INCREASING PRODUCTIVITY & EFFICIENCY THROUGH TIME MANAGEMENT
- BETTER TEAMWORK AND COMMUNICATION AT WORK
TRAINING DIRECTORY

SUPERVISORS & CLERICAL

SUPERVISORY SKILLS

- SUPERVISORY DEVELOPMENT SKILLS
- TIME MANAGEMENT
- HOW TO BE AN EFFECTIVE SUPERVISOR

SKILLS FOR OFFICE MANAGERS, ADMINISTRATIVE STAFF

- CLERICAL DEVELOPMENT PROGRAM
- EXCELLENT OFFICE MANAGEMENT
- SUCCESS SKILLS FOR SECRETARIES & ADMIN PERSONNEL
- HANDLING MULTITASK FOR PERSONAL ASSISTANTS
- EFFECTIVE RECORD KEEPING & FILING SYSTEMS
- PENGURUSAN REKOD & FAIL YANG BERKESAN
- KERANI BERKESAN & CEMERLANG

CUSTOMER SERVICES

- THE X-FACTOR IN DELIGHTING CUSTOMERS
- AMAZING CUSTOMERS EXCELLENCE
- 10 HIGHLY EFFECTIVE SERVICE PRINCIPLES
- THE ART OF LISTENING & TELEPHONE SKILLS
- TELEPHONE ETIQUETTE & TELEMARKETING
HOSPITALITY TRAINING COURSES
SENIOR MANAGERS & MANAGERS

SALES
- UPSELLING & COMMUNICATION SKILLS FOR FRONTLINERS
- BUILDING A SUPER SALES TEAM
- WINNING CUSTOMERS THRU NEGOTIATION, SUGGESTIVE SELLING & CLOSING DEALS

CUSTOMER RELATIONSHIP & SERVICES MANAGEMENT
- CUSTOMER RETENTION
- SERVICE SKILLS FOR ROOM DIVISION
- COMPLAINTS & SERVICE RECOVERY FOR HOTELIERS
- TURNING COMPLAINTS TO BUSINESS OPPORTUNITIES
- WORLD CLASS CUSTOMER SERVICE—FRONT OFFICE, RESERVATION
- MASTERING TELEMARKETING FOR RESERVATION

TRAIN THE TRAINERS & TEAMBUILDING
- TRAIN FOR PERFORMANCE
- MANAGERIAL LEADERSHIP BOOTCAMP
- MINDSET & ATTITUDINAL CHANGE CAMP
- THE ART & SCIENCE OF INSPIRATIONAL LEADERSHIP

CONVERSATIONAL, WRITING & COMMUNICATION SKILLS
- REPORT WRITING & EFFECTIVE PRESENTATION SKILLS
- HIGHLY EFFECTIVE COMMUNICATION SKILLS FOR HOTELIERS
- EFFECTIVE PRESENTATION TECHNIQUES

CONVERSATIONAL, WRITING & COMMUNICATION SKILLS
- HOSPITALITY ENGLISH 1,2,3
- ENGLISH FOR FRONTLINERS

SAFETY & HEALTH
- FIRST AID & CPR FOR HOSPITALITY INDUSTRY
- COMPLETE OCCUPATIONAL SAFETY PROGRAM
- SAFETY COMMITTEE IMPLEMENTATION
- HIRACR—HAZARD IDENTIFICATION, RISK ASSESSMENT & RISK CONTROL
- FIRE FIGHTING PROGRAM
ELECTRICAL / ELECTRONICS ENGINEERING PROGRAMS

1) Electrical Engineering for Non Electrical Engineers
2) Programmable Logic Controller (Basic/Intermediate/Advance)
3) Industrial Hydraulics - Systems, Operation & Maintenance (Basic/Intermediate/Advance)
4) Industrial Pneumatics - Systems, Operation & Maintenance (Basic/Intermediate/Advance)
5) Industrial Electro-Pneumatics - Systems, Operation & Maintenance (Basic/Intermediate/Advance)
7) Fundamentals of AC Motors
8) Fundamentals of Sensors
9) Fundamentals of Control Components
10) Basic Electricity
11) Practical Industrial Automation
12) Electronics Troubleshooting Problem Identification & Repair
13) Practical Printer Troubleshooting and Repair
14) Practical Monitor Troubleshooting and Repair
15) Refurbishing Fly back Transformer Course
16) LCD Monitor Troubleshooting and Repairing
25) Lubrication Practice
26) Effective Management of Shutdowns and Turnarounds
27) Lean Maintenance Planning and Scheduling
28) DMAIC for Maintenance Leaders
29) Total Productive Maintenance (TPM) - Malay Version
30) Plant Troubleshooting - Techniques for Plant Personnel
31) Machinery Condition Monitoring - Achieving World Class Asset Management
32) Machinery Alignment - What all Maintenance Personnel Should Know
33) Corrosion - Designing for Corrosion, A Maintenance Perspective

ASSET MANAGEMENT/FACILITIES/MAINTENANCE PROGRAMS

20) Building Automation System & Digital Direct Controllers (DDC)

ASSET MANAGEMENT/FACILITIES/MAINTENANCE PROGRAMS

1) Maintenance Management
2) Predictive & Preventive Maintenance
3) Basic Maintenance for Technicians
4) Overall Equipment Efficiency (OEE)
5) Total Productive Maintenance (TPM)
6) Planned Maintenance - TPM Pillar
7) Autonomous Maintenance - TPM Pillar
8) Root Cause Failure Analysis
9) Failure Modes Effects Analysis (FMEA)
10) Reliability Centered Maintenance
11) Technical Troubleshooting & Decision Making (Maintenance Aspect)
12) Mckinsey’s 7s Model for Maintenance Leaders
13) Cost Reduction Technique for Maintenance
14) Maximum Equipment Efficiency through Proactive Maintenance
15) Computerized Maintenance Management System (CMMS)
16) Strategic Maintenance Management
17) Asset Management Fundamentals

(>Medium to High Voltage<)

ELECTRICAL ENGINEERING PROGRAMS

1) Malaysia Electrical Supply Industry & Basic System Operations
2) High Voltage Substations - Design, Build, Test, Operation & Maintain Considerations
3) High Voltage Power Transformers
4) High Voltage Direct Current (HVDC) Transmission
5) Contract Management & Technical Compliances for Power System Projects
6) SF6 Gas Management
7) Medium to High Voltage Power Cables
8) Critical Factors in Substation Design
9) A Practical Approach to Power Generation
10) Industrial Power Systems with an Energy Conservation Perspective
11) Primary Design Factors Influencing Substation Performance
12) Integration & Applications of Electrical Engineering to Transformers; Switchgear & Motors
13) A Practical Approach to Electromagnetic Compatibility (EMC)
14) Microware Transmission
15) Lightning Protection, Surge Protection, Grounding & Bonding
16) A Practical Approach & Applications for Power Quality
17) Advanced High Voltage Substation Design
18) Electrical Safety for Non Electrical Safety Engineers
19) Switchgear - Operation, Management, Maintenance, Troubleshooting & Testing, Safety
20) Inspection, Testing and Commissioning for Commercial and Industrial Power Systems
21) Critical Factors in Substation Design
22) Condition Based Maintenance for Switchgear

FOR REGISTRATION, PLEASE CALL (03) 8075 9056 or FAX (03) 8070 4164 or EMAIL to info@itrainingexpert.com
ELECTRICAL ENGINEERING PROGRAMS
1) Introduction to MV Metal Clad Switchgear Gas Turbine and Combined Cycle Plant
2) Thermal Plant - Oil, Gas & Coalfired
3) Inspection, Testing and Commissioning of Switchboards, Circuit Breakers & Protection
4) Gas Insulated Switchgear & Systems
5) Serving and Maintenance of Vacuum Circuit Breakers
6) Power Quality Problems & Solutions for Commercial and Industrial Electricity Customers
7) An Introduction to Power Cycles

QUALITY ENGINEERING PROGRAMS
1) IRCA ISO 9001:2000 QMS Lead Auditor Course
2) IRCA ISO 9001:2000 QMS Internal Auditor Course
3) ISO 9001:2000 Awareness Training
4) ISO 9001:2000 Internal Auditor Training
5) ISO 9001:2000 Documentation & Implementation Training
6) ISO 14001:2004 Awareness Training
7) ISO 14001:2004 Aspect & Impact Training
8) ISO 14001:2004 Process Approach Internal Audit
9) MS ISO/IEC17025 Laboratory Management System
10) ISO/TS 16949:2002 Awareness Training
12) ISO 22000 FOOD Safety Management System / HACCP / GMP / GLP
13) OHSAS 18001 Occupational Health & Safety Management System
14) SA 8000 SOCIAL Accountability Management System
15) ISO 13485 Medical Devices Directive
16) Advanced Product Quality Planning (APQP) Training
17) Production Part Approval Process (PPAP) Training
18) Failure Mode & Effect Analysis (FMEA) Training
19) Statistical Process Control (SPC) Training (Basic / Intermediate)
20) Measurement System Analysis (MSA) Training
21) 7QC Improvement Tools Training
22) 5S Housekeeping & Implementation Training
23) 8D Problem Solving Methodology
24) Basic 7QC Tools
25) 7 New QC Tools
26) Advanced 8 QC Tools
27) Kanban
28) Poka Yoke - Mistake Proofing
29) Reducing Manufacturing Downtime
30) Waste Reduction
31)Kaizen
32) Practical Approach to Executive Six Sigma
33) Six Sigma for Service Industry
34) A Practical Approach to Measurement and Calibration System
35) Measurement Uncertainty Estimation

MECHANICAL ENGINEERING PROGRAMS
1) A Practical Approach to Boiler Plant - Operation, Maintenance & Management
2) A Practical Approach to Steam Turbine - Operation, Maintenance & Inspection
3) Steam Plant - Boiler & Steam Turbine (JKKP/DOSH Exam Preparation)
4) A Practical Approach to Welding Engineering
5) Fundamentals of Mechanical Engineering
6) Lift & Elevator - System, Design, Build, Operation & Maintenance Considerations
7) Structured Approach for Rapid Product Development
8) Design for Manufacturability & Assemblability
9) Design for Experiment
10) Air Conditioning Systems for Non Air Conditioning Engineers
11) Practical Air Conditioning Systems - Towards Maximum Efficient Operation; Maintenance & Troubleshooting
12) Efficient Operation & Cost Saving Strategies for the District Cooling User Buildings
13) Acoustics and Noise Control for Air Conditioning Systems
14) Polymers: Properties, Processes, Applications & Designs
15) A Practical Approach to Rotating Equipment Operation, Maintenance, Inspection & Management
16) Practical Bearing Technology
17) Threaded Fasteners - Selection & Installation Perspective
18) Valve Technology - Successful Operation & Maintenance
19) Thermal Insulation - Selection, Installation & Maintenance
20) Steam Turbines - Design, Operation & Maintenance
21) Steam Traps - Successful Operation & Maintenance
22) Steam System Performance - Operation & Maintenance Strategies for Peak Performance
23) Sealing Technology - Successful Sealing of Equipment
MECHANICAL ENGINEERING PROGRAMS
23) Practical Pumps - Successful Operation & Maintenance
24) Practical Piping Technology - Understanding the Conduits of Plant
25) Maintaining Heat Exchangers for Performance
26) Lubrication: Selection, Operation & Maintenance
27) Compressed Air System - A Guide to Improving System Performance
28) Air Compressors - Operation & Maintenance
29) Performance Assessment of Thermal Insulation

SAFETY ENGINEERING PROGRAMS
1) Occupational First Aid & CPR (OSH Practitioners/Professionals/Trainer Certification)
2) Professional Rescuer CPR
3) Basic Fire Fighting
4) Emergency Response Plan / Team
5) Understand OSHA 1994 Its Regulations
6) Developing Effective Safety & Health Committee
7) Identification, Evaluation & Control of Hazards
8) Safety & Health Awareness Program
9) Electrical Safety for Non Electrical Engineers
10) Electrical Safety at the Workplace
12) 6S Towards Safety and Health
13) Manual Handling
14) OSH Management and The Role of Safety Committee
15) Workplace Safety Awareness (OSHA)
16) Fire Safety Awareness
17) Plans & The Role of Emergency Response Team During Evacuation
18) Effective Workplace Security
19) Property Security Reinforcement
20) Effective Security & Loss Prevention Management in the New Millennium

ASSEMBLY ENGINEERING
1) Trim and Form Technology
2) Transfer Molding Technology
3) Trim and Form Tooling Preventive Maintenance
4) Transfer Molding Tooling Preventive Maintenance
5) Lead Free (Pb Free) and RoHS segregation program for Semiconductor Industry
6) EPP (Environmentally Preferred Products) and deployment in Semiconductor plant
7) Tool steel and Carbide materials for tooling improvement fundamentals
8) Project Management and focused improvement
9) DMAIC, a six sigma problem solving tool and methodology
10) 8D (Disciplines) for problem solving methodology to achieve Total Customer Satisfaction (1 Day)

ENGINEERING PROGRAMS
(OIL & GAS; AGRICULTURE; INSTRUMENTATION ETC)
1) Palm Oil Processing, Maintenance & Quality Control for Better OER & KER
2) A Systematic and Practical Approach to Natural Rubber
3) A Practical Approach to Process Instrumentation
4) A Practical Approach to Corrosion & Prevention
5) Thermograph and Partial Discharge
6) Corrosion Control by Cathodic Protection
7) A Practical Approach to Measurement and Calibration
8) Measurement and Uncertainty
9) Technical Problem Solving and Decision Making
10) Energy Efficiency & Cost Saving Strategies for Buildings
11) Critical Environment Management
12) Design Blueprint for Data Centers or Mission Critical Facilities
13) Efficient Cooling Design for Sensitive Electronic Equipment
14) Energy Efficient Data Center - Design & Implementation
15) WIMAX Overview and Fundamentals
16) Level Measurement
17) Electrical Equipment for Hazardous Equipment
18) A Practical Approach to RFID and its industrial application
19) Control Valve Operation and Maintenance

PROJECT MANAGEMENT PROGRAMS
1) Fundamentals of Project Management
2) Project Management for Engineers / Technical Personnel
3) IT Project Management
4) Construction Project Management
5) Project Risk Management
6) Ms Project 2003/2007 (Basic / Intermediate / Advance)
7) Quality Project Management
8) Applied Project Management (with Case Studies)
9) Project Communication & Leadership Skills
10) Processing and Quality Control
ENGINEERING & TECHNICAL TRAINING

MOTOR VEHICLE
- AUTOMOTIVE SERVICE MANAGEMENT FOR VEHICLE SERVICE DEALERS
- WORKPLACE DISCIPLINE—THE 5S WAY
- DIPLOMA IN MOTOR VEHICLE ENGINEERING WITH CITY & GUILD (UK)

HEAVY EQUIPMENT
- FORKLIFT DRIVING & MAINTENANCE TECHNIQUES
- ANALYTICAL TROUBLE SHOOTING PROCESS
- PROGRAMMABLE LOGIC CONTROLLER (PLC) OPERATION & PROGRAMMING
- ENGINE MAINTENANCE & MANAGEMENT FOR ENGINEERS AND MANAGERS
- MARINE ENGINE INSTALLATION & GUIDE

QUALITY TOOLS
- QUALITY FUNCTION DEPLOYMENT
- FAILURE MODE & EFFECT ANALYSIS
- STATISTICAL PROCESS CONTROL
- MEASUREMENT SYSTEN ANALYSIS
- LEAN MANUFACTURING APPLICATION IN QMS
- MONITORING THE QC OF CONCRETE
- POKE YOKE
- 5W1H OF SIX SIGMA
- TOTAL PREVENTIVE MAINTENANCE
- DESIGN OF EXPERIMENT

OPERATION & MAINTENANCE
- BASIC PNEUMATICS OPERATION SYSTEM
- CENTRIFUGAL PUMP/LUBRICATION/PREVENTIVE MAINTENANCE
- CODES FOR PIPES & PIPING SYSTEM
- GAS TURBINE MAINTENANCE & OPERATIONS
- LUBRICATION OPERATION SYSTEM
- MACHINE TOOLS AND WORKSHOP PRACTICES
- STEAM BOILER OPERATION & MAINTENANCE
- THE EFFECTIVE MAINTENANCE OF AIR COMPRESSOR
- THE EFFECTIVE BOILERMEN WORKSHOP

ISO 14001 ENVIRONMENT QMS
SA 8000 SOCIAL ACCOUNTABILITY MANAGEMENT SYSTEM
ISO 13485 MEDICAL DEVICES DIRECTIVE
ISO 22000 FOOD SAFETY MANAGEMENT SYSTEM/ HACCP/ GMP/ GLP

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LIST OF CLIENTELE